



S/N 10/047,446

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Max Copperman et al.	Examiner:	Neveen Abel-Jalil
Serial No.:	10/047,446	Group Art Unit:	2165
Filed:	January 14, 2002	Docket:	1546.015US1
Title:	EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS		

INFORMATION DISCLOSURE STATEMENT

MS RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 *et. seq.*, the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication.

Pursuant to 37 C.F.R. §1.97(b), it is believed that no fee or statement is required with the Information Disclosure Statement. However, the Commissioner is hereby authorized to charge the required fees to Deposit Account No. 19-0743 in order to have this Information Disclosure Statement considered.

INFORMATION DISCLOSURE STATEMENT

Serial No :10/047,446

Filing Date: January 14, 2002

Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

Page 2

Dkt: 1546.015US1

Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications, and Non-Published Applications identifiable by USPTO Serial Number, are no longer required to be provided to the Office. Notification of this change to this effect was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004 and October 19, 2004. Thus, Applicant has not included copies of any US Patents or US Patent Applications identifiable by serial number that may be cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.

Respectfully submitted,

MAX COPPERMAN ET AL.

By their Representatives,

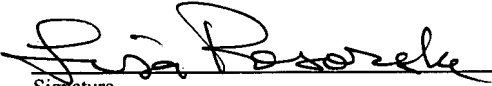
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938
Minneapolis, MN 55402
(612) 373-6951

Date May 4, 2007

By 
Suneel Arora
Reg. No. 42,267

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 4 day of May 2007.

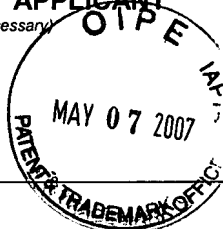
LISA ROSOZSKA
Name


Signature

Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)



Complete if Known

Application Number	10/047,446
Filing Date	January 14, 2002
First Named Inventor	Copperman, Max
Group Art Unit	2165
Examiner Name	Abel-Jalil, Neveen

Sheet 1 of 1

Attorney Docket No: 1546.015US1

US PATENT DOCUMENTS

Examiner Initial *	USP Document Number	Publication Date	Name of Patentee or Applicant of cited Document	Filing Date If Appropriate
	US-20010037328A1	11/01/2001	Pustejovsky, J. D., et al.	12/19/2000
	US-20020052894A1	05/02/2002	Bourdoncle, F., et al.	08/14/2001
	US-20020103798A1	08/01/2002	Abrol, M. S., et al.	02/01/2001
	US-20020169771A1	11/14/2002	Kenneth, L. M., et al.	05/09/2001
	US-20060140030A1	06/29/2006	Bedarida, L. B., et al.	03/24/2005
	US-5,508,959	04/16/1996	Lee, R. R., et al.	03/28/1995
	US-5,694,559	12/02/1997	Samuel, D. H., et al.	03/07/1995
	US-6,034,882	03/07/2000	Johnson, Mark G., et al.	11/16/1998
	US-6,401,084	06/04/2002	Ortega, Ruben E., et al.	03/02/2000
	US-6,411,950	06/25/2002	Michael, Z. M., et al.	11/30/1998
	US-6,515,344	02/04/2003	Wollesen, D. L.	10/30/2000
	US-6,574,622	06/03/2003	Miyauchi, T. K., et al.	08/27/1999
	US-6,686,791	02/03/2004	Zheng, B. C., et al.	04/25/2002
	US-6,920,448	07/19/2005	Kincaid, R. H., et al.	12/19/2001
	US-7,089,236	08/08/2006	Jeffrey, M. S.	10/13/1999
	US-7,102,951	09/05/2006	Paillet, F. K., et al.	11/01/2004

EXAMINER**DATE CONSIDERED**

Substitute Disclosure Statement Form (PTO-1449)

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. 1 Applicant's unique citation designation number (optional) 2 Applicant is to place a check mark here if English language Translation is attached